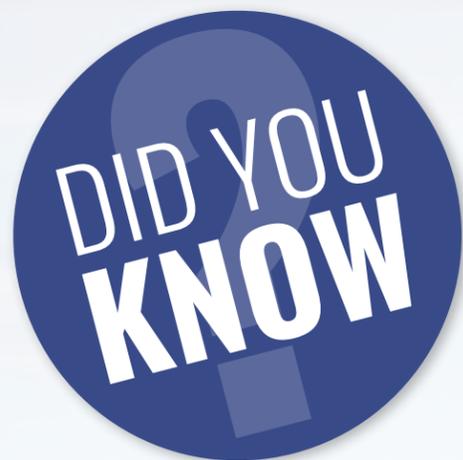


YOU CAN PAY YOUR ROBY'S GAS BILL ONLINE!



Our secure portal allows you to settle your invoice in seconds—and it's completely secure. Try out this contact-free service today at RobysGas.com.



Fall/Winter 2020

DON'T MISS OUT ON THE UPCOMING SEASONAL EVENTS IN OUR AREA

New England Harvest Feast | Plymouth, MA

Take a savory journey into the past with an evening of entertainment and hospitality. You'll sit down for a 17th century meal filled with the finest flavors the season has to offer. [Buy tickets at Plimoth.org](http://Plimoth.org)

Magic of Lights | Foxboro, MA

Enjoy safe seasonal fun with a light drive-through display at Gillette Stadium. Gather the family and enjoy sights from the comfort of your car. [Buy tickets at MagicofLights.com](http://MagicofLights.com)

WINTER SPICE CRANBERRY CAKE RECIPE

Ingredients:

- 3 eggs
- 1 c. white sugar
- 1 c. light brown sugar
- 3/4 c. butter, softened
- Optional: 1 tsp. orange extract
- 1/2 tsp. ground cloves
- 1/2 tsp. ground cardamom
- 1 tsp. vanilla extract
- 2 c. all-purpose flour
- 1/4 tsp. salt
- 1 tsp. ground cinnamon
- 1/4 tsp. whole nutmeg
- 12 oz. fresh cranberries



Instructions:

1. Preheat oven to 350 degrees. Beat the eggs with the sugar and all spices until mix is slightly thickened, light in color, and about double in size, about 5 to 7 minutes.
2. Add the butter, vanilla, and orange extract (optional). Mix for 2 more minutes. Stir in the flour until just combined. Fold in the cranberries.
3. Spread in a 9x13" buttered pan. Bake for 44–50 minutes or until lightly browned. Let completely cool, cut into small slices, and enjoy!

Recipe and image courtesy of BareFeetInTheKitchen.com.

Letter from the President

Dear Valued Customer,

Fall is upon us once more, and we'd like to extend our gratitude for your ongoing patronage. Though 2020 has not been an easy year, we are doing everything in our power to keep our customers, employees, and families safe, and we appreciate your patience as new policies are put in place to do so.

That being said, our office is operating normal hours and we are fully ready to provide for your home comfort needs. As always your calls are answered 24/7. If your home is in need of assistance, please don't hesitate to reach out to the Roby's team. Our commitment to you is unwavering, even in the midst of a pandemic.

COVID-19 precautions have been prioritized at the forefront of our interactions with each and every customer. Our technicians and drivers have strict safety procedures when conducting home visits, including utilizing PPE and avoiding unnecessary contact with customers. Thank you for continuing to respect social distancing guidelines to help keep everyone safe.

As another safety precaution, please take a moment to read and review the important propane safety information outlined on page 3 of this newsletter. We want your family to be well informed about the proper usage of propane to reduce risk and keep your property safe. If you have any questions on the enclosed propane safety information, you can give us a call anytime.

As always, please let us know if we can help you in any way.

Sincerely,

Wayne Rutledge
Roby's Propane Gas

WHAT'S INSIDE:

Important propane safety information • Preparation tips for winter
Mass Save equipment rebates • Winter cranberry cake recipe • Online bill pay functionality
Midge Roby Memorial Scholarship

PREPARE YOUR PROPERTY

FOR WINTER

✓ **Keep an Eye on Your Unoccupied Home**

Do you have a seasonal home? If so, it's important to keep an eye on it all winter long to ensure it stays safe and sound, even if you're not staying there this year. It's a good idea to visit every once in awhile, even if it's just long enough to unlock the door and make sure it's warm enough inside. Failing to keep your fuel tank full and your seasonal home warm could result in freezing pipes and water damage—something no homeowner wants to return to when the weather warms back up in the spring!



✓ **Shovel a Path to Your Propane Tank or Oil Fill Pipe**

When the first heavy snowfall reaches Massachusetts, please shovel a path to your tank or fill pipe. This will allow our delivery drivers to make safe, efficient, on-time deliveries of your propane and oil refills.

✓ **The Roby Difference**

When you call our office, you get a real person answering the phone, not a recording or robot. Also, we have NO hidden fees with any delivery Roby makes to your home.

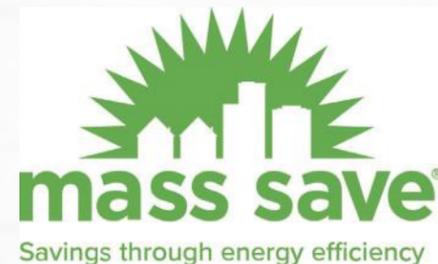
✓ **Tank Monitoring Technology**

If you have a seasonal home, are going on a winter vacation, or just want peace of mind, Roby's suggests you look into tank monitoring technology. If you have any questions on available technologies, please contact our service department.

TAKE ADVANTAGE OF REBATE SAVINGS

ON MA HEATING SYSTEM UPGRADES

If you could make your home safer and more comfortable for your family at a great price, why wouldn't you? Roby's is proud to provide this information that could save you money and improve your home comfort.



Go to the Mass Save website for more information

IMPORTANT SAFETY INFORMATION

FOR 2020

We at Roby's Propane Gas take pride in keeping your home or business protected. Thus, we are providing you with information regarding the use and storage of propane. While propane is a safe, reliable, and clean energy source, it is important that you are aware of these basic safety tips. Please familiarize yourself with the enclosed pamphlet titled *Important Propane Safety Information*.

Understanding how to properly use and store propane, as well as how to detect warning signs of a gas leak, can significantly reduce the risk of a propane-related mishap in your home or business. We hope that providing you with this information will also aid in keeping you and our fuel delivery drivers safe. If you have any questions regarding the enclosed propane safety material, please call us immediately and we will be happy to assist you. Thank you for reviewing the enclosed safety information, and thank you for your business.

Review the full safety procedure and more household tips in the included Important Propane Safety Information brochure.

MIDGE ROBY SCHOLARSHIP

More than 25 years ago, Wally Roby's mother passed away on Christmas Eve. Midge was an important part of Roby's Propane Gas; she was here every day working beside Wally and his Dad Waldo Sr. In her memory the "Midge" Roby Memorial



Research and Scholarship Foundation was created in 1998. Since then, more than \$300,000 has been awarded to area students. Students from several area high schools are eligible to apply each year. When Midge passed away from TTP, it was a largely unknown illness, and because of that the scholarship is awarded to students who are pursuing a degree in nursing, medicine, or medical research. We are very proud to carry on this scholarship in her name.



Have questions?

Contact Roby's Propane Gas for more information about safe, efficient propane.

Visit our website or call (508) 295-3737